



AfHQSA in Collaboration with QAI



Accreditation Standard ISO 15189:2012 and Internal Auditing

Training Schedule (17th to 26th October, 2021 Online Classes)

Quality Management System and Internal Auditor Training Course

(in accordance with ISO 15189:2012)

Course Faculty

BK Rana | PhD: The first expert on ISO 15189 from India, Dr. B.K. Rana is the Founding CEO of Quality & Accreditation Institute (QAI) and former Director of NABH, the national healthcare accreditation body. He served International Society for Quality in Health Care (ISQua) as elected Vice-Chairman- Accreditation Council (2008-2014) and Chairman- Accreditation Council (2014-2016). He was appointed member on ISQua Board from 2014 to 2016, and a Former Board Member of **ISQua (2017-19)**. Concurrently, he served as President of Asian Society for Quality in Healthcare (ASQua) in 2011 & 12 and now serving as Member on its Board. He has many honours to his credit such as ISQua Expert, Assessor and Advisor. He also served as External Consultant of WHO on setting hospital accreditation program and also served as temporary advisor. He achieved rare distinction by becoming part of United Nations Framework Convention on Climate Change (UNFCCC) as an Expert/Assessor for Clean Development Mechanism (CDM). **He is a former APLAC Evaluator.** He sits on many national and international committees including **ISO/ TC 210 WG1**. **He is also appointed** ISQua Fellowship Program Curriculum Advisor. He is the Chief Advisor of the "Academy of Medical Laboratory Auditors (AMLA)".

Buckle, Gilbert | MB.CHB, MPH, ODCC: Gilbert is a Public Health Physician and Consultant in Health Systems Strengthening & Healthcare Quality, with over 22 years of experience (in both the public and private sectors). He is an accomplished and resourceful executive, with experience in designing healthcare programs and leading healthcare systems and organisations to enhanced performance. He is adept at strengthening health systems and healthcare organisations, with a focus on improving the quality of health outcomes, in resource limited environments. His additional competencies include critical thinking, analysis, & strategic planning; Health Systems Strengthening & Optimisation; Healthcare Quality Improvement Initiatives; Leadership Coaching & Capacity Development; and Organisational System Transformations. Gilbert is the Executive Director of the Africa Institute of Healthcare Quality Safety & Accreditation (AfHQSA). He is a certified executive coach with the International Coach Federation as well as an Organizational Development Certified Consultant. Gilbert is an inaugural/founding member of the ISQUA Academy of Quality and Safety in Healthcare (IAQS).

Raymond Donbezier Fatchu is the Director of Frayd Consulting. He is committed to shaping health outcomes by promoting the value and contributions of quality health systems through continual improvement of such health systems and practices. He holds a bachelor's degree in Medical Laboratory Technology from the Kwame Nkrumah University of Science and Technology. He has worked extensively in the field of health systems strengthening with focus to laboratory quality management systems. He is the first Ghanaian resident mentor to lead the first public sector medical laboratory in Ghana to ISO 15189 accreditation. He has assessed,



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mentored and provided technical assistance to several medical laboratories in both public and private laboratories throughout Ghana.

OTCHI, Elom Hillary | PhD, FISQua, MPH, MA (Org. Devt.): Elom is a National and International Consultant in Organizational Development and Healthcare Quality & Patient Safety. He is a conference speaker and been on discussion panels of several quality & patient safety conferences. He has served as the National Consultant on Quality Improvement (QI) for UNICEF. A role in which he supported twenty-four (24) health facilities (*including a regional hospital*) in implementing the Mother-Baby Friendly Health Facility Initiative (MBFHI) in the Upper East Region of Ghana. He was also the International Consultant for the WHO Country office in Sierra Leone in supporting the Ministry of Health & Sanitation (MoHS) setup national quality of care structures, developed training manuals and quality of care policy and strategy. He also built the capacity of various cadres to lead the quality improvement program at various levels of the health system of the country. Elom is the Technical Director of the Africa Institute of Healthcare Quality Safety & Accreditation (AfHQSA). He is also an Expert of the International Society of Quality Healthcare (ISQua). Elom is a Fellow of International Society of Quality in Healthcare (ISQua) and a Certified Hospital Surveyor (CHS). He is a member of the WHO Global Learning Laboratory on Quality of Care and Universal Health Coverage. Elom currently also works as an International Consultant supporting the WHO to explore mechanisms for private sector engagement towards the provision of quality maternal and newborn deaths in Ghana.